

## **Bolt Zero / Bolt Lite – LIMITED WARRANTY**

Last Updated: July 23, 2020

Bolt Bikes warrants that all new Bolt Zero and Bolt Lite Electric Bicycles are warranted against manufacturing defects in materials and/or workmanship for a period of one 1 year from the date of original purchase or for the first 3000 miles (or 5000km) of bike usage, whichever comes first.

This warranty pertains to any of the essential electric bicycle components that are found defective; provided that the product was used in a standard and controlled manner, and that it was maintained according to the manufacturer's instructions. Essential components include the bicycle frame, electric motor, battery, display console, and controller.

If a defective part is found during the warranty period and the customer notifies us immediately, we will repair or replace the part. This warranty will be void if any repair or change is performed by any third party. If any bicycle purchase becomes subject to a credit card chargeback in any amount, and you are still in possession of the bicycle, then this warranty shall be invalidated until the credit card chargeback has been resolved.

This warranty is not transferable in any way and may not be exercised by anyone other than the original buyer, only if the buyer has retained constant ownership of the bicycle since their original purchase.

It is expressly agreed that this warranty applies only to the cost of repair or replacement of the product and its accessories and Bolt Bikes is not liable for any financial loss and/or prevention of profit and/or any consequential loss that may be caused by non-standard usage of the product. We hereby inform the buyer that Bolt Bikes is not responsible for any liability that may occur which could possibly apply to the product and/or its user due to the usage of the product and that the customer alone is solely responsible for third party insurance and/or other insurance as required by the nature of the particular product. Bolt Bikes is not responsible for any possible damage including bodily harm and damage to property. The warranty does not apply if any part of the product is damaged as a result of negligence, an accident, or inadequate maintenance.

This warranty does not apply to the tire, spokes, brakes, rims, and other mechanical components of the bicycle.

To submit a warranty request, you must contact Bolt Bikes via email at [hello@getboltbikes.com](mailto:hello@getboltbikes.com)